

TERMS OF SALE

BUSINESS

Prices and taxes: Please always consult current prices (VAT not included). Validity of the offer: 2 months.

Payment: Unless you have not agreed otherwise and so stated in the offer, a maximum of sixty (60) days from the invoice date will be applied. If the agreed payment at maturity from the date of the invoice has not been made, we will charge 0.014% per day in interest, plus bank charges that may occur. The late payment or return of orders automatically blocks any pending issue.

Delivery: Will be specified in the offer. If a change is necessary, the final deadline will be agreed again. If the customer does not indicate otherwise, we will consider that the delivery has been accepted.

ADDITIONAL SERVICES

Certificates: They will be delivered only if they are specifically requested at the time of the order. The basic documentation has a net cost of nine and half (9.50) euros for bill.

Any other requirements, special certifications or documents not included in the basic documentation must be requested under offer or at least before the making of request to establish their delivery and the cost of which it could incur.

EXPEDITONS

Packaging, VAT and delivery fees: Unless otherwise noted, prices do not include packaging, VAT and delivery fees.

Penalty: No penalties will be accepted.

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TECHNICAL FEATURES

Technical and constructional characteristics: Our standard materials are mass produced with the technical and constructional specifications included in our catalogs. Most of them are manufactured and assembled under ISO 9001-2008 norms.

In any case we will consider that a feature not included in the inventory is our responsibility. However, although we will do our best to develop, it will be a service not billed and responsible for its application **in all applications, settings and circumstances will be the person who made that application.**

Implementation: The proposed products (especially the electronic), if not explicitly stated otherwise in the offer, do not include their start-up or programming. If these services are desired, we will have to study, evaluate and negotiate them apart in terms of their complexity and scope.

Painting or finishing: The materials are delivered in accordance with the instructions contained in the current catalogs. For any request about a painting or other specific finishing our standard, after making sure it is viable, it must first be agreed the costs involved.

Warranty: EMBRAGATGES I DERIVATS, S.A. (hereinafter EIDE) warrants, as standard, all materials for a period of twelve (12) months of operation with a maximum of eighteen (18) months from the date of invoice. This date is specified in the delivery notes, which serve therefore as Document Validation and Certification Warranty. "Facts Limited Warranty" document will let you know about their rights. It is available now available on our website www.eide.net

As stated in the "Information Limited Warranty"m EIDE warranty covers the product supplied, but not the removal of the product from the machine of our customer, nor the subsequent assembly. Also is expressly excluded any liability for consequential damages such as loss of data in computer applications, loss of income or operating profits, service outages, etc., provided they do not contravene the applicable legal provisions in each country or state so it refers to the product liability.

MANUFACTURES

Non-standard manufacture: It is considered a "non-standard manufacture" any product, item or service that does not appear in the general product catalogs. When there is an order for special pieces designed by EIDE for your application, it may not be canceled. If the cancellation for a justifiable reason will be accepted, a charge for the amount spent until the moment of cancellation will be applied.

Standard manufacture: It is considered a "standard manufacture" any product, item or service that appears in the general catalog of products. When EIDE SA receives an order for a standard product to, it may not be canceled after fifteen (15) days of the request. If the cancellation for a justifiable reason will be accepted, a minimum charge of thirty (30) percent of the original value agreed by the product will be applied.

RETURNS (CREDITS AND REPARATIONS)

1. Reception of materials by EIDE.

a. In case of manifest error of material according to EIDE specifications, materials with postage due will be accepted. If the error was not evident or doubtful, the material must be sent postage paid until it is determined whether there is such an error and who is responsible. In all cases the material shall be accompanied by the delivery note and reason for incidence.

b. If materials will be repaired, or maintenance or verification is needed, we only accept prepaid postages. All shipments must be accompanied by the issue number. Otherwise, the reception will not be accepted.

2. Payment of the materials by EIDE.

Returns resulting from errors attributable to EIDE (whatever their origin in our facilities) will be paid their full invoice value, provided that the material has not been manipulated and it is in perfect conditions.

3. Repair materials by EIDE.

If the repair is out of warranty, EIDE not will bear its cost. EIDE will act as follows:

a. EIDE will inform the customer the cost of examining the product to make an offer of reparation. This amount will be billed to the customer if the repair did not take place. Otherwise, it will be considered included in the price of the offer.

b. Upon acceptance of previous cost by the customer, reparation will be offered. The customer will have thirty (30) days to respond to the offer. If the customer does not respond after the first fifteen (15) days, you receive a warning. Completed thirty (30) calendar days, the company will proceed to treat the material as waste.

c. Each report repair, if requested, will cost fifty (50) euros.

Competent court: Barcelona courts shall have exclusive jurisdiction for any disagreement that may appear among the respective companies.

